

NATURAL STONE

PROPERTIES / CLEANING & MAINTENANCE / WARRANTY



PROPERTIES

Natural stone has been formed over millions of years. Each natural stone countertop is unique and therefore exhibits characteristic properties regarding color, graining, and material density. Pits, veins, mineral accumulations, and inclusions are completely normal phenomena within natural stone countertops and underscore the individuality of each slab..

CHARACTERISTICS

- Natural product
- Food safe
- Colorfast
- Largely heat-resistant
- Largely abrasion-resistant
- Largely scratch and cut resistant
- Unique design
- Porous (partly absorbent surface)
- Durable
- Recyclable

REGULAR CLEANING

Minor oily residues (e.g., fingerprints) can usually be easily wiped off dry with a soft cotton cloth. Natural stone countertops can also be cleaned with common kitchen cleaners (glass cleaner, etc.). However, we recommend using cleaners that are specifically suitable for natural stone countertops. It is important to follow up the cleaning agents with plenty of clear water and a clean cloth to avoid residues of the cleaners on the slab.

Using highly alkaline products like oven cleaners can cause irreparable damage to natural stone slabs!

REGULAR MAINTENANCE

The special natural stone maintenance product Stone Fresh Care (P853) is suitable as a maintenance product. It is available from your kitchen partner and is perfectly matched to the impregnation.

REGULAR IMPREGNATION

Certain types of natural stone are more absorbent than others (lighter stones are generally more absorbent than darker materials). In highly absorbent materials, oils and fats can cause darkening in the countertop. Professional impregnation can prevent darkening and minimize ongoing maintenance. To keep the countertops easy to maintain and protect against dirt, the countertops must be re-impregnated before the kitchen is put into operation and at regular intervals (except for Nero Assoluto Premium). Depending on the material and the intensity of use, an impregnation interval of one year is recommended. At the latest when it is observed that the slab absorbs water more readily, refreshing the impregnation is necessary.

Before impregnation, the surface must be treated with Stone Fresh Cleaner (R851). The impregnation with Stone Fresh Protector (S852) should be carried out according to the instructions on the back of the impregnation bottle or as per the video (see QR code).



Note: Edges, etc., must also be impregnated as liquids can also penetrate the material through these areas.

WARRANTY

Excluded from the warranty:

- Cracking Due to mechanical force (e.g., stepping on the slab, uneven cabinets or floors, building settlements, etc.)
- Product Damage Such as cracks, chippings, or breaks caused by improper use.
- Surfaces Natural stone has an inconsistent appearance, which is why the warranty does not cover deviations in color, grain, or gloss level from samples. Samples are never binding!
- Wear and Tear Metal abrasion, fingerprints, dirt residues
- Stain Formation Natural stone changes its appearance through daily use. Scratches, grinding marks, or stains are therefore not covered by the warranty. It is recommended to use a cutting board.
- Subsequent alterations to the slabs not performed by STRASSER Stones.
- Heat Damage Warning: Contamination from hot pot or pan bottoms (e.g., grease residues) can lead to discoloration on the surface

ALPINOVA

PROPERTIES / CLEANING & MAINTENANCE / WARRANTY



PROPERTIES

ALPINOVA is very easy to care for due to its surface characteristics and does not need to be impregnated.

Due to its high natural stone content, ALPINOVA is particularly characterized by its insensitivity to common household influences.

CHARACTERISTICS

- Food safe
- Hygienic
- Conditionally heat resistant up to 200°C (392°F)
- Largely abrasion-resistant
- Largely scratch and cut resistant
- Durable
- Colorfast
- Unique design
- Fully recyclable

REGULAR CLEANING AND MAINTENANCE

The special cleaner Alpinova Fresh Cleaner (R855) is suitable as a cleaning and maintenance product. After a short application time, it can easily remove minor oily residues (e.g., fingerprints).

For the ongoing care of ALPINOVA, we recommend lukewarm water and common kitchen cleaners (e.g., glass cleaner, etc.) as well as a clean, long-pile microfiber cloth.

It is important to rinse cleaning agents with plenty of clear water to avoid deposits on the slab.

WARRANTY

Excluded from the warranty:

- Cracking
Due to mechanical force (e.g., stepping on the slab, uneven cabinets or floors, building settlements)
- Product Damage
Such as cracks, chippings, or breaks caused by improper use.
- Wear and Tear
Metal abrasion, fingerprints, dirt residues
- Subsequent alterations to the slabs not performed by STRASSER Stones.
- Heat Damage
ALPINOVA is conditionally heat resistant. Therefore, damage due to high heat exposure (over 200°C or 392°F) - such as discoloration, deformation, and cracks - are excluded from the warranty. Warning: Contamination from hot pot or pan bottoms (e.g., grease residues) can burn into the surface.
- Product-specific Properties
Due to the high natural stone content, there may be slight variations in color and surface texture between different batches. Product-specific characteristics (such as shell limestone inclusions) do not constitute a reason for complaint.

CERAMICS

PROPERTIES / CLEANING & MAINTENANCE / WARRANTY

PROPERTIES

Ceramic features a highly resistant surface that is resistant to common household influences.

Moreover, due to its closed surface, ceramic is very easy to maintain and does not require impregnation.

CHARACTERISTICS

- Food safe
- Colorfast
- Largely heat-resistant
- Largely abrasion-resistant
- Largely scratch and cut resistant
- Durable

REGULAR CLEANING AND MAINTENANCE

For ongoing maintenance of ceramic, we recommend lukewarm water and a clean cotton cloth. The special ceramic cleaner HMK R191 is suitable as a cleaning and maintenance product.

Minor oily residues (e.g., fingerprints) can usually be easily wiped off dry with a soft household cloth.

WARRANTY

Excluded from the warranty:

- Cracking
Due to mechanical force (e.g., stepping on the slab, uneven cabinets or floors, building settlements, etc.)
- Product Damage
Such as cracks, chippings, or breaks caused by improper use.
- Wear and Tear
Metal abrasion, fingerprints, dirt residues, scratches on high-gloss surfaces
- Subsequent alterations to the slabs not performed by STRASSER Stones.